



TERMS AND CONDITIONS

LICENSING/INSURANCE

Private Hire 4U is a licensed operator and has full private hire insurance. We will not carry more passengers than our insurance or licensing allows (4 adults).

ARRIVAL

Your car will arrive at the appointed time unless we are unable to do so due to circumstances beyond our control.

BOOKING CONFIRMATION

Your booking is secured verbally over the phone or by email in case of advanced bookings. For advanced bookings please check your booking confirmation carefully and inform us of any errors. We will endeavour to check all flight details, connection times etc. supplied to us by the client but Private Hire 4U cannot be responsible for any errors or cancellations or timetable changes which result in loss or delay to the client or passengers.

DEPARTURE TIMES

We will recommend departure and journey times to be allowed for after making allowances for the day of travel and times. Private Hire 4U cannot be responsible for clients insistence for any variation to the recommended times or delay to agreed departure time, which may result in missed flights, connections or meetings or any other loss. Any delay during a journey caused by the passenger is solely their own responsibility. The driver must not be asked to speed or drive recklessly to make up time.

PAYMENT

We reserve the right to ask for full payment or a deposit when making a non account advance booking. These can be made by cash or cheque (which must be cleared by the time of travel). Where a booking deposit is accepted the balance will be paid in advance of travelling. For very short notice bookings from persons unknown only payment by cash to the driver beforehand will be accepted. All or all of these conditions may be relaxed when we are satisfied with the credentials of the booker for subsequent bookings.

ALTERATIONS

Private Hire 4U review its charges and terms of business regularly to remain competitive and will without notice alter them accordingly. This will only affect new bookings made after the changes. All existing bookings will be at the rate quoted or applicable rate in effect at the time of booking.

SUBSTITUTION

We reserve the right to substitute any car in the event of a breakdown prior to any booking. We will endeavour to supply a vehicle of equal quality, if this is not possible we will make an adjustment to the price accordingly. If the car should breakdown during your journey the we will arrange a car to get you to your destination as soon as practical.

FOOD/DRINK

Food and drink can be consumed in the car only with the chauffeurs permission.

SOILING

Any passenger causing excessive soiling inside the vehicle will be responsible for valet costs of the vehicle. Excessive soiling is when the car is unusable for the next client and cannot be easily rectified by the chauffeur with equipment provided in the vehicle.

DAMAGE

Any malicious damage or deliberate breakages or carelessness resulting in damage to the vehicle will be charged directly to the person who placed the booking.

SMOKING

Private Hire 4U operate a NON-smoking policy to protect the chauffeurs health and our liabilities in line with health and safety legislation. Smoking in the cars is not permitted. The driver will stop for a break if requested. Please inform us in advance if this is required to allow extra time for the journey.

TERMINATION

Private Hire 4U reserves the right to refuse or terminate any booking if it is felt to be not genuine or places any driver or vehicle at risk of damage or abuse by the client or by persons (connected or not connected with the client) in the vicinity of any location during the hire. The vehicle will leave the vicinity of any disturbance whether the client is present or not and only return when safe to do so. Private Hire 4U will terminate the hire with immediate effect and ask the client to vacate the vehicle (when safe to do so) if at the chauffeurs discretion the client commits any act which threatens the safety of the vehicle or its occupants. There will be no refund of fare if part way through the hire or a later return journey is unused. The passengers may be refused entry if the chauffeur suspects drug, alcohol or solvent abuse prior to or during the hire period.

CANCELLATION

All bookings can be cancelled min 2 hrs before the journey.

AUTHORITY

The chauffeur is authorised by us to stop the car and ask any passengers to leave the vehicle if in his opinion they act contrary to our conditions of hire in any way. The passengers must not distract, interfere with or encourage or harass the driver into breaking the law or any of these conditions.

LIABILITY

Every effort will be made to get you to your destination on time, but we are not liable for any loss due to delays caused by traffic jams, road works, road closures, diversions, extreme weather conditions, collisions caused by other parties. Private Hire 4U may cancel all services and refund in the event of a declared national emergency, riot, war, fuel shortage, extreme weather, nuclear explosion or leakage.